

## GREG KJONO

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### AWARDS

#### **Outstanding Scholastic Achievement Award**

*North Dakota State College of Science*

#### **Rising Star Award**

*Dacotah Paper Company*

I received the "Rising Star Award" from Dacotah Paper Company for my innovation, drive to succeed, and rapid advancement within the company.

### PROFESSIONAL CERTIFICATIONS



#### **Microsoft Certified IT Professional (MCITP)**

Enterprise Administrator on Windows Server® 2008  
Database Administrator 2008



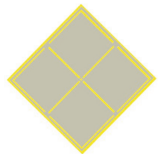
#### **Microsoft Certified Solutions Associate (MCSA)**

Windows Server® 2012  
Windows Server® 2008



#### **Microsoft Certified Technology Specialist (MCTS)**

SQL Server® 2008, Implementation and Maintenance  
Windows Server® 2008 Active Directory, Configuration  
Windows Server® 2008 Applications Infrastructure, Configuration  
Windows Server® 2008 Network Infrastructure, Configuration  
Windows® 7, Configuration



#### **ITIL Certified**

ITIL v3 Foundation

### OVERVIEW OF QUALIFICATIONS

- Experience working in many areas of Information Technology since 1999.
- Experience working in large IT environments with DoD level security requirements.
- Advanced technical skills with extensive continued education and a passion for innovation.

### WORK EXPERIENCE

#### **Windows Systems Administrator**

*Tervis, Venice, FL*

*August 2013 ~ Present*

- Used PowerShell to automate tasks, as well as empower users, support and development staff.
- Scaled out a highly available e-commerce web farm, and scripted the deployment of additional servers
- Performance optimization of IIS, .Net, SQL, Windows, F5 load balancers, network infrastructure, server hardware and the application layer
- Implemented new technologies, including a Hyper-V 2012 R2 cluster, SCOM, SCCM, SCEP, Visual Studio Load Testing agents in AWS, WCAT for load testing, and AppFabric to centralize session state and caching.
- Administered a hybrid infrastructure including onsite, colocation, and cloud based resources. Technologies include AD, AWS EC2, BizTalk, Brocade Fiber Switches, Cisco UCS Blades, Commerce Server, DNS, DHCP, DFS/DFS-R, Edgecast CDN, EMC VNX SAN, Exchange, File Services, F5 BigIP LTM Load Balancers, Hyper-V, IIS, PAL, Remote Desktop Services, SolarWinds Orion, SQL, WCAT, WDS, Windows Clustering, and Windows Data Deduplication.

## **Information Systems Coordinator**

*Dacotah Paper Company, Fargo, ND  
September 1999 ~ May 2007*

- Administration of infrastructure including Wintel/Linux servers, Active Directory, Exchange, Citrix, Cisco switches/routers/WAPs/firewalls/WANs/LANs/WLANs/VPNs, iSeries/AS400/i5OS, DNS, DHCP, Apache/IIS web servers, VMWare, Barracuda spam filters, Websense/Iprism access management systems, modem banks, fax servers, as well as various application servers and end-user devices.
- Programming and development in RPG and CL on an AS400/i5, in PHP and Perl on LAMP systems, as well as integrations between Power and Intel systems running i5OS, Linux, Windows and SaaS systems.
- Research, planning, implementation and management of many major projects from conception to user acceptance.
- Improved business processes and implemented technologies to improve efficiencies, cut costs and reduce human errors.
- Conducted training for technical and non-technical staff on new technologies and processes introduced into the company.
- Worked with outside vendors and technical consultants on a regular basis for staff augmentation/talent sourcing and to help identify the best technology solutions for the company.
- Participated in new employee recruitment, selection, skill validation, hiring and performance review processes of existing staff.
- Graphic and web design using Adobe Photoshop, Dreamweaver and QuarkXpress.

## **WORK EXPERIENCE**

*(Continued)*

### **Advanced Systems Application Administrator | IT Infrastructure**

*Noridian/Blue Cross Blue Shield of North Dakota, Fargo, ND  
May 2007 ~ August 2013*

- Mentored junior technicians and provided leadership and expertise on projects, complex issues, administration, and support.
- Architected, planned and implemented numerous complex, enterprise level IT projects and played an advisory role in many others.
- Primary Active Directory administrator including Directory Services (ADDS) forests, domains and trusts, Federated Services (ADDS), LDS, RODCs, Group Policy, lockdowns and upgrades.
- Administered hundreds of Microsoft Windows systems including Active Directory, Federated Services (ADFS), Windows DNS, EMC Replication Manager, Dynamics CRM, SharePoint/Project server, WebTrends, Threat Management Gateway (TMG), ISA, Hitachi ID Password Manager, Flash Media Server, Oracle IBR, Unisys Enterprise Output Manager/Depcon (EOM), Microsoft SQL, SCOM, BladeLogic, VMWare VIC as well as numerous other third party and home-grown IIS/Apache hosted web applications.
- Implemented DoD/DISA FSO STIG lockdown guides to Active Directory, DNS, Windows server OS's, IIS, and SharePoint.
- Worked with other teams, business units, as well as external consultants and vendors to complete projects, resolve issues, and improve processes.
- Prioritized work between numerous projects, incidents and administrative functions on a regular basis.
- Improved efficiencies, automated tasks, and reduced overhead within information systems and the business using orchestration tools as well as writing custom PowerShell/VB/batch scripts.
- Provided excellent customer service to internal and external customers while prioritizing incident response and project resources.

## WORK EXPERIENCE

*(Continued)*

### **Founder**

*Red River Hosting and Design, Inc., Moorhead, MN  
May 1999 ~ February 2007*

- Architected and built the network infrastructure to support the business including IDS/IPS, PIX firewalls, routers, switches, VMWare and DNS.
- Architected and built a Red Hat Linux based web server farm running Apache to host Perl and PHP based web applications with MySQL database backends.
- Built Microsoft Windows IIS web servers to host ASP.Net web applications.
- Designed the web UI and developed the backend programs for multiple web sites.
- Marketing and sales of web design and hosting services.
- Management of a small staff and business administration.
- Performed project management on many complex web development projects.
- Search engine optimization (SEO) for many websites.
- Administered internet advertising and affiliate programs.

## TECHNICAL COURSEWORK

- Cisco Networking Basics ~ *Minnesota State Community and Technical College*
- Cisco Routers and Routing Basics ~ *North Dakota State College of Science*
- Cisco Switching Basics and Intermediate Routing ~ *North Dakota State College of Science*
- Cisco WAN Technologies ~ *North Dakota State College of Science*
- Perl/CGI Programming ~ *North Dakota State College of Science*
- RPG Programming/OS400 I & II ~ *Minnesota State Community and Technical College*
- Visual Basic Programming ~ *North Dakota State College of Science*
- Robotics ~ *Minnesota State Community and Technical College*
- Microcomputer Hardware I & II ~ *North Dakota State College of Science*

## EDUCATIONAL HISTORY

### **Business Management, B.S.**

*University of Minnesota*

*The University of Minnesota's business program has been ranked among the top business degrees in the country. I am enrolled part-time at the University of Minnesota, and I am expecting to graduate in 2016.*

### **Technical Studies, A.A.S.**

*North Dakota State College of Science*

*I graduated with honors and received an Outstanding Scholastic Achievement award for graduating with a 3.635 GPA.*

*The "Technical Studies" degree is a custom-designed program which allows individuals to combine elements of various disciplines in a meaningful and logical sequence that meets their career goals.*

*My primary focuses of education at NDSCS include:*

- *Computer Networking*
- *Computer Programming*
- *Business Management*

## MANAGEMENT/LEADERSHIP COURSEWORK

- *Principles of Management ~ University of Minnesota*
- *Supervision and Leadership ~ University of Minnesota*
- *Project Management ~ Northwest Technical College - Bemidji*
- *Principles of Marketing ~ Fergus Falls Community College*
- *Entrepreneurship ~ North Dakota State College of Science*
- *Public Speaking ~ Minnesota State Community and Technical College*
- *Accounting 1 & 2 ~ University of Minnesota*